

# STRATEGIC PLAN 2018 - 2021

## 1. VISION

For people with disability and their families to be **VALUED** and **ACCEPTED** in the community.

## 2. MISSION

**“Celebrating Life’s Journey”**  
by supporting people with disability and their families to live the life they want.

## 3. CORE VALUES

1. Act With Integrity, Respect and Empathy
2. Be Responsible and Accountable
3. Cultivate Community Spirit
4. Commitment to Quality Improvement and Innovation

## 4. STRATEGIC PRIORITIES



### 1. Quality

- Support individuals achieve their goals
- Deliver quality support services for people with disability
- Exceed the National Standards for Disability Services
- Deliver individualised services that apply quality and safeguarding principles
- Build productive relationships
- To have effective and efficient support systems

### 2. People and Culture

- Be client focused
- Foster a culture where all staff feel valued
- Attract and retain high performing and committed staff
- Invest in staff development and competencies
- Be an ‘employer of choice’

### 3. Community

- Be a leading community service organisation
- Identify and promote meaningful community inclusion opportunities
- Identify and nurture strategic partnerships and collaborative opportunities that align with GIFSA’s mission
- Advocate, inform and educate

### 4. Advocacy and Leadership

- Encourage a creative and entrepreneurial spirit throughout the organisation
- Advocate with and on behalf of people with disability
- Provide leadership on matters that effect people with disability living in the region
- Position and maintain GIFSA as an outstanding disability service provider